

## Staff Team

Salma Ali – Manager  
01772 514104

Julie Humphrey – Business Support Officer/Sanctuary Scheme Co-ordinator  
01772 201301

Kerry Appleton – Support Worker  
01772 201601

Omayya Khan – Transformational Coach  
01772 514102

Robina Kauser – Outreach Worker  
01772 514101

Isabel Eaton – Social Media/Fundraising Officer

## Preston Domestic Violence Services

Office: 01772 201301

Helpline: 01772 201601

Address: Harbour House, Port Way, Preston, PR2 2DW

Email: [enquiries@pdvs.org.uk](mailto:enquiries@pdvs.org.uk) Website: [www.pdvs.org.uk](http://www.pdvs.org.uk)

Facebook: [PrestonDVS](https://www.facebook.com/PrestonDVS)

Twitter: [Preston\\_DVS](https://twitter.com/Preston_DVS)

Instagram: [Preston\\_DVS](https://www.instagram.com/Preston_DVS)

Registered Charity Number: 1061953

Registered Company Number: 3289949



PDVS acknowledges funding from:





**Preston**

**Domestic Violence  
Services**



*Supporting you  
through difficult times*

## Our Services

### Domestic Violence Helpline

The helpline provides advice, support and a listening ear to victims.

The helpline number is [01772 201601](tel:01772201601). It is available during office hours. Out of hours leave a message and one of our dedicated staff will contact you.

### The HOPE Services

The HOPE Services provides a free, confidential service offering advice, support and options to victims/survivors.

The service can be accessed by anyone who is experiencing or has experienced domestic violence/abuse.

The HOPE Services provides:

- Advice service for emotional & practical support for victims & survivors of Domestic Violence/Abuse.
- Specialist counselling service – provided by experienced Counsellors who are members of the British Association for Counselling and Psychotherapy and offer a person-centred approach.
- Freedom Programme – 12-week group work programme for women who want to learn about the reality of domestic violence and abuse.
- Signposting and referrals for on-going support.

Email [hope@pdvs.org.uk](mailto:hope@pdvs.org.uk) for further details or to make a referral.

### Outreach Service

The Outreach Service is for any victim of domestic violence. You can still be in a relationship with your abuser or may have left the relationship. We offer a non-judgmental approach with one to one emotional and practical support.

You can meet us just the once, or more if required. The support you will receive will be flexible and designed by you and your support worker to meet your needs. Email [outreach@pdvs.org.uk](mailto:outreach@pdvs.org.uk) for further details or to make a referral.

## Sanctuary Service

The Sanctuary Service offers an alternative option to victims of Domestic Violence who would otherwise have to leave behind their home, family, friends and all their belongings

It is a partnership scheme between Preston Domestic Violence Services and Preston City Council.

To be eligible for the scheme you must:

- No longer be in the domestic violence relationship but are still receiving abuse and threats at the property live within Preston city council boundaries
- Have right to occupy your property, be this your own property or rented accommodation.
- Permission from landlords must be sought for work to go ahead.

A security survey is carried out on each property to ensure the extra security measures are suitable. These may include making improvements to external doors, lock changes, window alarms etc.

These measures are intended to improve security and keep you safe until the police arrive.

Email [sanctuary@pdvs.org.uk](mailto:sanctuary@pdvs.org.uk) for further details or to make a referral.

## Changing Futures Project

The Changing Futures project aims to help people with multiple and complex barriers to overcome what is preventing them being able to work, train or enter education. Our role in this service is to provide support to victims of domestic violence/ abuse who have issues in their lives that are getting in the way of finding employment.

Changing Futures is part of the nationwide Building Better Opportunities programme, funded by the European Social Fund (ESF) and The National Lottery Community Fund.

Email [changingfutures@pdvs.org.uk](mailto:changingfutures@pdvs.org.uk) for further details or to make a referral.